



**1. What is happening?**

*US LBM is streamlining its legal entity structure to reduce its number of legal entities within the company.*

**2. Why is US LBM's legal entity structure changing?**

*To simplify and streamline our internal business processes along with our contractual relationships with customers and suppliers.*

**3. When is all of this changing?**

*The changes are effective Jan. 1, 2023.*

**4. Are you changing the name of the company?**

*No, our operating divisions will retain their local brand ID and continue to be sub-branded as 'A Division of US LBM.' This is only a legal entity change, not a brand name or identity change.*

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**6. Does this change any of the processes or policies regarding my purchases?**

*No, we will continue to use the same business practices and systems that we have used historically for servicing your business needs. Your quotes, order acknowledgements, invoices and statements will all be provided just as they are now.*

**7. Are there any changes to your payment process or terms?**

*No, there are no changes to the terms and conditions already established please continue to send payments for invoices just as you have in the past.*

**8. I have credit with one of your divisions; do I need to fill out a new credit application?**

*No, all terms and conditions of your existing agreement, including balances, will be assumed by US LBM Holdings, LLC and affiliates.*

**9. With this change, does this mean I won't be able to apply for credit in the future?**

*No, the only change will be that new credit applications going forward will specify the agreement is between US LBM Holdings, LLC and affiliates and any applicant.*

**10. How will I obtain a W-9 with the Tax ID for the new legal entity?**

*You can contact [customercare@uslbm.com](mailto:customercare@uslbm.com) to request a copy, if necessary.*

**11. Who can I contact with questions?**

*You can contact your regular sales contact with any questions or email [customercare@uslbm.com](mailto:customercare@uslbm.com).*